



OFFICE OF THE LIEUTENANT GOVERNOR

Tregenza A. Roach, Esq.
Lieutenant Governor, U.S. Virgin Islands



DIVISION OF VIRGIN ISLANDS STATE HEALTH INSURANCE PROGRAM VI SHIP / MEDICARE

OUR MANDATE

✓ The Virgin Islands State Health Insurance Assistance Program (VI SHIP) is the Virgin Islands local Medicare source and is locally administered by the Office of the Governor and federally funded by the Centers for Medicare and Medicaid Services (CMS).

✓ VI SHIP operates health insurance counseling and assistance services on Medicare, Medicaid, Long Term Care and other health insurance benefits.

✓ VI SHIP offers local, unbiased, confidential and knowledge based service to Medicare beneficiaries.

OUR SERVICES



VI SHIP provides free Information and personalized or group counseling to persons with Medicare, their family members, and caregivers.



One-on-one guidance based on the beneficiary's unique situation and needs.



VI SHIP assists with:

- Understanding your options
- How to enroll
- Plan comparisons
- Coverage and costs
- Paying for Medicare and prescriptions
- Troubleshooting billing issues
- Submitting appeals
- Open Enrollment
(October 15 – December 7)



Services are also provided to caregivers/relatives and individuals reaching retirement age but are not Medicare eligible.

ST. CROIX

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Christiansted, VI 00820
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ST. THOMAS / ST. JOHN

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